



**Best
Western
PLUS[®]**

GUEST DIRECTORY

Suites Hotel
Inglewood, California



GUEST SERVICES

Welcome to Best Western PLUS® Suites Hotel

Welcome to the Best Western Plus Suites Hotel. We thank you for choosing our hotel. Whether here on business or pleasure, we intend to make your stay a pleasant one.

Our directory was designed to provide you with information about our facilities which are at your disposal, and answer some of the most commonly asked questions.

We appreciate any comments or suggestions that you feel will be helpful to future guests and look forward to the opportunity of once again serving you in the near future.

Thank you for leaving this directory for the convenience of other guests.

Always At Your Service,
The Staff & Management

Advanced Reservations

Please let us confirm your advance reservations. Please contact the front desk by dialing "0," 9+1+800+WESTERN (937-8376), or log on to www.bestwestern.com.

Airport Shuttle

Courtesy shuttle departs every hour on the hour from our lobby. Please come down 10 minutes before departure. (Please refer to the "Transportation" page.)

Automobile Rental Agency..... Dial "0"

Phone numbers and directions of major car rental places are available at the front desk.

(Please refer to the "Transportation" page.)

Bottled Water

Bottled water is available 24 hours a day.

Business Center

Our business center is located in the lobby. As a courtesy, a computer has been setup in the lobby for our guests for limited usage.

Check-Out

Check-out time is 11:00 am, however, if your departure schedule does not coincide with our check-out time, please contact the front desk. Every effort will be made to accommodate you.

Please return your room key at the front desk upon departing.

Children 18 & Under

Stay for free in same room with parent(s).

Continental Breakfast

Please join us in the breakfast room for a complimentary continental breakfast from 6:30 am to 09:30 am daily. Trays are available to bring breakfast to your room.

Copy Service

Copy service is available at the front desk 24 hours a day.

Credit Cards Accepted

We accept American Express, AMOCO, Carte Blanche, Diners Club, Discover, MasterCard, and Visa.

Cribs

Cribs are available as a special request item through the front desk for a \$10.00 fee per night. The number of cribs available are limited and will be provided on a first come, first serve basis.

Data Ports

Data ports are available in all rooms and are located on the telephone. Telephone extension cables are available at the front desk if needed.

Drink and Vending Machines

Machines are conveniently located on each floor. Bottled water also available in vending machines. (Please refer to the property layout for locations.)

Emergency.....Dial "0" or "911"

In the event of an emergency, medical or otherwise, please contact emergency services or the front desk for immediate attention.

Fax Machine..... Dial "0"

Fax service is available at the front desk 24 hours a day there is no charge for incoming faxes and a minimal charge of \$1.00 to \$6.00 per page for outgoing. Our fax number is (310) 671-7722.

Front Desk And Switchboard..... Dial "0"

The front desk is open 24 hours a day.

Forget Something?

If you forgot to pack your toothbrush, toothpaste, razor, shaving cream, comb, sanitary napkins and sewing kits, please contact the front desk staff for a complimentary replacement.

Hotel Extensions

Front Desk..... Dial "0"

Manager on Duty..... Dial "0"

Sales Department..... Dial "0"

Hotel Shuttle..... Dial "0"

Housekeeping Dial "0"

Housekeeping services is provided daily. Extra pillows, blankets, towels, hand towels, face cloths, soap, shampoo, and for any need of essential supply or service, dial "0" for front desk.

Ice Machines

Ice is conveniently located on each floor. (Please refer to the property layout for locations.)

Suites Hotel

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GUEST SERVICES

In-Room Features

For your convenience we have provided within your guestroom a television with remote control, iron and ironing board, coffee maker, hair dryer, and clock radio. If you have any questions regarding the operation of these items, or with your heating and air conditioning unit, please contact the front desk for instructions. To control your in-room climate just set the thermostat to a comfortable temperature, 72 degrees is recommended.

Internet Access

There is no charge to access internet. Wireless high speed internet access is available in each room and in some public areas. To connect your device; Turn on your device, connect your wireless adapter to the strongest SSID, launch your browser, accept the terms of service and access the internet. Questions or problems getting set up or connected? Call United Solutions help desk at 1-800-574-6381. Our property number is 05517.

Laundry Services.....Dial "0"
Coin-operated washers and dryers are available on each floor. (Please refer to property layout.)

LocksmithDial "0"
Please contact the front desk for the location and phone number of an area locksmith.

Lost & Found.....Dial "0"
Please contact the front desk for articles that have been either lost or found.

Luggage Assistance

Luggage assistance is available from 7:00 am to 12:00 pm or schedule with the front desk.

Luggage StorageDial "0"
Luggage storage is available in the lobby from 7:00 am to 12:00 pm. Please contact the front desk for assistance.

Mail & Messages..... Dial "77" or "0"
The flashing light on your telephone signals a message or mail, please contact the front desk.

Mail & Packages (Outgoing)

Available couriers are UPS, FedEx, and USPS.

Newspapers

Complimentary USA Today available in the lobby. Local newspapers are available in the lobby.

Pets

Sorry, no pets allowed in the hotel. ADA service animals are welcomed.

Postage Stamps

Postage stamps are available at the front desk.

Safe Deposit Box

Please do not leave money or valuables in your room. Under state law the hotel cannot be responsible for the loss of articles unless properly secured in the safe located at the front desk. For the security of your valuables, please let us be of service. Boxes are available at the front desk to guests without charge.

Sightseeing Tours

Tours depart daily from our lobby. Contact front desk for details. The directions to the attractions are available at the front desk.

Smoking Policy

Our hotel is now 100% non-smoking. A room recovery fee will be charged if you smoke in your guestroom.

Swimming & Spa Pool Area (Jacuzzi)

Our indoor pool is open from 9:00 am to 9:00 pm all year round. No lifeguard is on duty. Parent(s) must be present at all times when children are in the pool and spa area. No glass bottles in pool and spa area. Located on second floor.

Taxi ServiceDial "0"

The front desk will summon taxis on request for future specified times. (Please refer to the "Transportation" page.)

Time & Temperature.....Dial "0"

Travelers With Disabilities

This hotel is committed to providing accessible facilities for travelers with disabilities. If you encounter barriers during your stay, please contact the manager on duty. If in the future you require an accessible room, you can assist us in meeting your needs by making advance reservations and requesting an accessible room and letting the agent know your individual needs.

Wake-Up Call.....Dial "0"

Weather Forecast.....Dial "0"

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GUEST SERVICES

Dialing Instructions

Local Calls.....9 + 1 + (310 or 424) + Number
 Local Information.....9+411
 Long Distance Information..... 9 + 1 + (AC) + 555-1212
 Long Distance Calls (Charge to Room).....9 + 1 + (AC) + Number
 Operator-Assisted (Local)..... 9 + 0 + (AC) + Number
 Operator-Assisted(Long Distance)..... 9 + 00 + (AC) + Number
 Credit Cards/Collect Calls 9 + 00 + Area Code + Number
 International Calls.... 9 + 011 + Country Code + City Code + Number
 Toll Free Numbers..... 9 + 1 + (800/888/877/866) + Number
 Room-to-Room Calls.....Front desk transfer

Our Long-Distance Carrier is_____. Complaints for _____ may be directed to: 1-XXX-XXX-XXXX.

Local, Long Distance, or International call s will be billed to your account only if the called party answers.

You may obtain free rate information at any time by dialing _____ + 00 and asking the Operator for the rates of an Operator Assisted Call. You have the right to reach other long-distance carriers from this telephone and you may do so by dialing the access code provided by that carrier. Local service is also provided by_____.

TV Channels

- | | |
|-------------------|--------------------|
| 2 CBS | 45 FXNS |
| 4 NBC | 46 FXWHD |
| 5 CW | 47 PRIME |
| 7 ABC | 48 FX |
| 9 KCAL | 49 GOLF |
| 11 FOX | 50 HLN |
| 13 KCOP | 51 HGTV |
| 18 LA18 | 52 HISTORY |
| 19 UNIVISION | 53 LIFE |
| 20 UNIMAS | 54 MSNBC |
| 21 PBS | 55 MTV |
| 22 TELEMUNDO | 56 NAT GEO |
| 23 CSPAN | 57 NICK |
| 24 AE | 58 SCI |
| 25 FREEFORM | 59 FSI |
| 26 AMC | 60 SYFY |
| 27 ANPL | 61 TBS |
| 28 BBC | 62 TLC |
| 29 BET | 63 TNT |
| 30 BLOOM | 64 TRAVEL |
| 31 BRAVO | 65 USA |
| 32 CNBC | 66 NBCSN |
| 33 TOON | 67 WEATHER |
| 34 CNN | 68 NFL- NET |
| 35 COMEDY | 69 SPEC-SN |
| 36 DISCOVERY | 70 SP-NEWS |
| 37 DISNEY | 71 PAC12 |
| 38 E | 72 SP- SNLA |
| 39 ESPN | 73 TRU-TV |
| 40 ESPN2 | 78 SHOWTIME |
| 41 ESPNC | 79 SHOWTIME 2 |
| 42 ESPN N | |
| 43 ESPN U | |
| 44 FOOD | |

Channel listing is subject to change. Contact the front desk for current listings.

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TRANSPORTATION

Airports

Bob Hope Airport(BUR).....	800-395-9287
2627 Hollywood Way, Burbank	
Los Angeles Int'l Airport(LAX).....	310-646-5252
1 World Way, LA	
Ontario Int'l Airport(ONT).....	866-456-3900
Ontario	
Palmdale Regional Airport (PMD).....	661-266-7602
39516 N 25th St.	
Van Nuys (VNY).....	818-785-8838
16461 Sherman Way, Van Nuys	

Airlines

Up-to-date Airline information.

Listen to 530 AM Radio or call (310) 646-5252 (LAX).

Aero Mexico.....	800-237-6639
Air Canada.....	888-247-2262
Air China	800-882-8122
Air India	800-223-7776
Air New Zealand	800-262-1234
Air Pacific.....	800-227-4446
Air Tahiti Nui	877-824-4846
Alaska.....	800-252-7522
American/Eagle.....	800-433-7300
Asiana.....	800-227-4262
Air France	800-237-2747
British Airways.....	800-247-9297
Cathay Pacific	800-233-2742
China.....	800-227-5118
Delta	800-221-1212
El Al Israel	800-223-6700
Emirates.....	800-777-3999
EVA Air.....	800-695-1189
Hawaiian	800-367-5320
Japan Air.....	800-525-3663
Korean Air.....	800-438-5000
LAN Chile.....	800-735-5526
Lufthansa	800-645-3880
Malaysia	800-552-9264
North West/KLM.....	866-434-0320
Philippine	800-435-9725
Qantas.....	800-227-4500
Singapore	800-742-3333
South West.....	800-435-9792
Swiss Int'l	877-359-7947

Airlines (Continued)

Thai Air.....	800-426-5204
United Airlines	800-864-8331
V Australia.....	800-444-0260
Virgin America.....	877-359-8474
Virgin Atlantic	800-821-5438
WestJet.....	888-937-8538

Bus

Bus - MTA - LAX	800-266-6883
Greyhound Bus.....	800-231-2222

Ferries

Catalina - Ferries	310-519-1212
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Helicopter

LA Helicopters	562-377-0396
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Limousine

Chauffeured Services	310-665-5100
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Rent-A-Car

Alamo/National.....	310-649-2242
9020 Aviation Blvd	
Avis.....	310-646-5600
9217 Airport Blvd	
Budget	310-645-4500
9775 Airport Blvd	
Dollar	866-434-2226
5630 Arbor Vitae	
Enterprise	310-649-5400
8734 Bellanca Ave	
Hertz	310-568-3400
9000 Airport Blvd	
Thrifty.....	310-645-1881
5440 W Century Blvd	

Shuttle

Super Shuttle	800-862-7771
Prime Time	800-262-7433
Wheelchair Access-Van	800-659-1972

Taxi

Checker's Cab.....	800-300-5007
United Independent Cab.....	800-290-5600
LA Yellow Cab	213-800-1000

Train

Amtrak Station	800-872-7245
Metro Link.....	800-371-5465
Metro Rail.....	800-266-6883

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SAFETY PROCEDURES

Upon Arrival

Please refer to the back of your guestroom door to locate fire exits and staircases. Please find alarm pull stations and fire extinguishers on your floor. Please find the "OFF" switch on your air conditioner. In case of fire, turning the air conditioner off will prevent smoke from being drawn into your room.

In Case of Fire

- Stay calm.
- Pull the nearest fire alarm.
- If possible, close doors around the fire area.
- Phone the operator.
- Exit from the building (if at all possible).
- Take your room key with you.

Smoke

If your room is filled with smoke, fold a wet towel into a triangle and tie it over your nose and mouth. Get on your hands and knees (or stomach) and crawl to the door. Feel the knob; if hot, do not open. If cool, open slowly. Take your room key. If the hallway is filled with smoke, stay next to the wall and count the doors as you crawl to the exit staircase. Walk down the exit staircase. If the staircase begins to fill with smoke, return to your room.

If You Cannot Leave Your Room

- Dial "0." If unavailable, call the Fire Department "911."
- Shut off air conditioner.
- Wedge a wet cloth under the door and around the doors and vents.
- Remove drapes from windows.
- Check to see if there is smoke outside the window; if there is no smoke outside and the window may be opened, hang a sheet or light colored material outside. This will signal your location, letting firefighters know that the room is still occupied. Keep part of the sheet inside the window, wet with water.
- Fill the bathtub or sink with cold water for firefighting. Use ice bucket or other container to keep water available to quickly moisten the wet cloths that are keeping the smoke out.
- Do not break the window, do not jump.
- Stay low and continue firefighting until help arrives.

Earthquake

Please stay calm. Do not light matches or cigarette lighters. Stay away from windows and mirrors. Take cover under table or desk to protect yourself from falling objects. Do not run outside. Do not use elevators. When leaving your room, please make sure you are wearing sturdy shoes. If possible, take valuables and any medications you may need with you. Do not use telephones, except in extreme emergencies. Do not touch any broken or fallen wires. If exit doors cannot be accessed, please wait for rescue team. Be prepared for additional earthquake "after shocks".

Security Procedures

Double Locks And Latches

For additional security, utilize the deadbolt lock provided on your door upon entering. This will prevent the door from being opened by a regular room key. As an additional precaution, please secure the safety latch.

Admittance

Do not admit persons to your room without first making identification. If there is any doubt about the person's identity, please contact the front desk.

Keys

Please safeguard your key. Be sure to leave it with the front desk upon your departure. Do not leave your key in your room or in the door. Do not give your key to others.

Travel Tips

- Ziplock bags are useful for packing in your luggage. They will contain liquids, provide storage for damp or wet bathing suits, and the air pockets keep clothes from shifting or wrinkling. Use large clothing bags from the dry cleaners to separate items of clothing.
- When space is a premium, pack a sweatsuit or jogging suit instead of a bathrobe. You will get double-duty from one; comfortable lounging in the room, and the ability to step into the hall for ice, etc.
- Closing the bathroom door of your hotel room will help keep the morning's noise to a minimum, as most of the sounds carry through the air/plumbing systems.
- If you feel you might have someone following you, step up to the nearest door—knock and announce that you have forgotten your key. If someone answers the door, explain what you have done. If no one answers, it will still serve the purpose of confusing and alarming the possible follower.

Suites Hotel

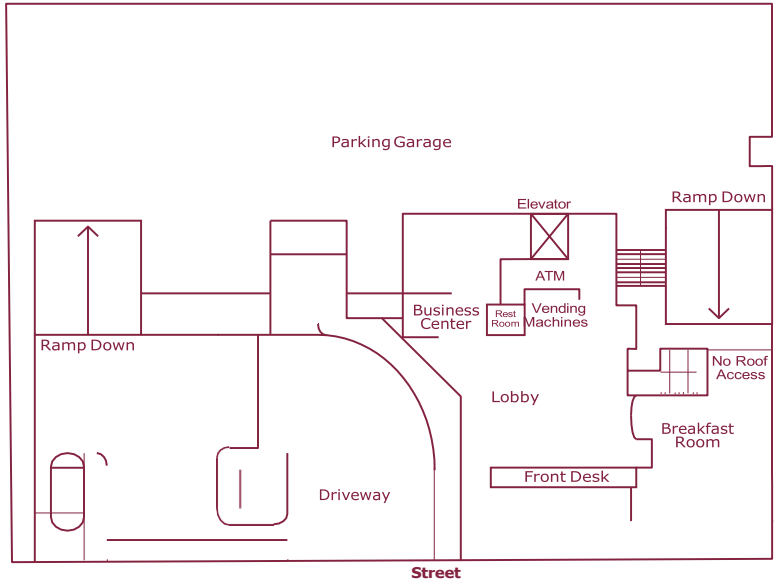
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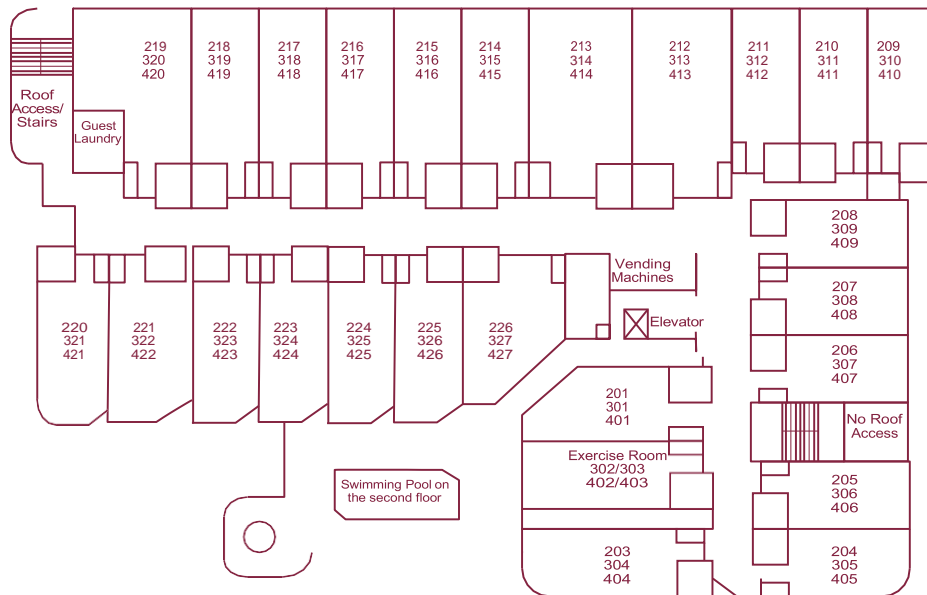
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PROPERTY LAYOUT

First Floor



Second, Third and Fourth Floors



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RECOMMENDED AREA RESTAURANTS

**Food Delivery To Your Room

Arby's Roast Beef	310-645-8626
Baskin Robbins	310-674-3131
Benihana	310-260-1423
Bilal Cuisine (Indian)	310-641-4435
Buggy Whip	310-45-7131
Café Cancun (Mexican)	310-645-1038
California Pizza Kitchen	310-301-1563
Carl's Jr.	310-672-2742
Casa Gamino*	310-671-7661
Chart House	310-822-4144
Cheese Cake Factory	310-306-3344
Chilli's	310-674-2505
Chuck E Cheese's	310-337-0497
Cold Stone Creamery	310-671-1010
Del Taco	310-677-7884
Denny's Restaurant	323-776-4888
Derrick's Jamaican Cuisine	310-641-7572
Dinah's Family Restaurant	310-645-0456
Domino's Pizza	310-673-9090
Don Amigo	310-673-7600
El Pollo Loco	310-645-2654
El Torito	310-823-8941
**Flow er Drum (Chinese)	310-672-8882
George Petrelli's Steak	310-397-1438
**Hank's Pizza	310-679-2222
In-N-Out Burger	800-786-1000

IHOP	310-410-4457
Island's Restaurant	310-670-8580
Jack in the Box	310-337-0864 / 310-419-8153
Kabuki Restaurant	310-641-5524
La Fonda of Inglewood	310-419-7596
Louisiana Fried Chicken	310-673-0392
Mandarin Dish	310-670-2039
McCormics & Schmiks	310-859-0434
Mariscos Moni	310-419-3067
Natalis Thai	310-202-7003
New Millenium Pizza	310-672-1710
Norma's Restaurant	310-673-1402
**Papa John's Pizza	310-412-7400
Paul Martin's American Grill	310-643-9300
PF Chang's China Bistro	310-854-6467
Pizza Hut	310-674-7400
Pizzarito	310-823-7333
Pollo Campero	310-671-1047
Quizno's Classic Subs	310-338-8703
Rally's Hamburgers	310-677-8272
Shakey's Pizza	310-390-3315
Shanghai Red's	310-823-4522
Sizzlers	310-398-6111
Starbucks Coffee	424-500-0151
TGI Friday's	310-337-1143
Thai Dishes	310-342-0046
Tottino Pizza & Italian	310-671-7969

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