



**Best
Western
PLUS®**

Suites Hotel Inglewood, California

5005 W. Century Blvd., Inglewood, CA 90304 P: (310) 677-7733 Reservations: 1 (800) 528-1234
Wherever Life Takes You, Best Western Is There.®

Each Best Western® branded hotel is independently owned and operated.

GUEST DIRECTORY



GUEST SERVICES

Welcome to Best Western PLUS® Suites Hotel

We thank you for choosing our hotel. Whether here on business or pleasure, we intend to make your stay a pleasant one.

Our directory was designed to provide you with information about our facilities which are at your disposal, and answer some of the most commonly asked questions.

We appreciate any comments or suggestions that you feel will be helpful to future guests and look forward to the opportunity of once again serving you in the near future.

Thank you for leaving this directory for the convenience of other guests.

Always At Your Service, The Staff & Management

Advanced Reservations

Please let us confirm your advance reservations. Please contact the front desk by dialing "0," 9+1+800+WESTERN (937-8376), or log on to www.bestwestern.com.

Automobile Rental Agency

Dial "0" Phone numbers and directions of major car rental places are available at the front desk. (Please refer to the "Transportation" page.)

Check-Out

Check-out time is 11:00 am, however, if your departure schedule does not coincide with our check-out time, please contact the front desk. Every effort will be made to accommodate you. Please return your room key at the front desk upon departing.

Business Center

Our business center is located in the lobby. As a courtesy, a computer has been setup in the lobby for our guests for limited usage.

Continental / American Breakfast

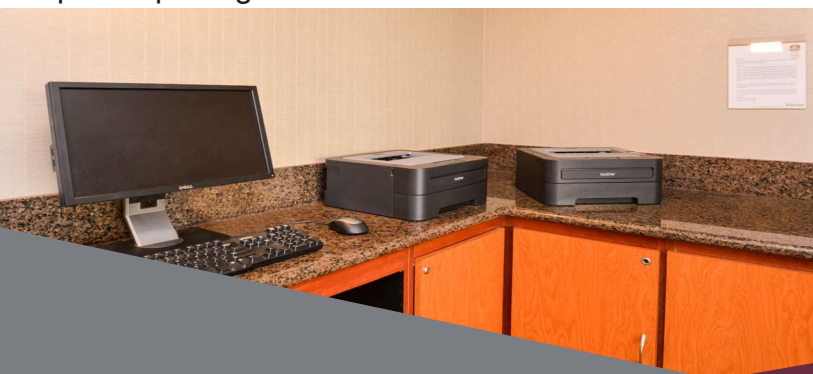
Please join us in the breakfast room for a complimentary continental breakfast from 6:30 am to 09:30 am daily. Trays are available to bring breakfast to your room.

Bottled Water

Bottled water is available 24 hours a day.

Children 12 and Under stay for free

Stay for free in same room with parent(s)



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Copy Service

Copy service is available at the front desk 24 hours a day.

Cribs

Cribs are available as a special request item through the front desk for a \$10.00 fee per night. The number of cribs available are limited and will be provided on a first come, first serve basis.

Drink and Vending Machines

Machines are conveniently located on each floor. Bottled water also available in vending machines. (Please refer to the property layout for locations.)

Hotel Extensions

Front Desk.....	Dial "0"
Manager on Duty.....	Dial "0"
Sales Department.....	Dial "0"
Hotel Shuttle.....	Dial "0"
Housekeeping	Dial "0"

Housekeeping services is provided daily. Extra pillows, blankets, towels, hand towels, face cloths, soap, shampoo, and for any need of essential supply or service, dial "0" for front desk.

Credit Cards Accepted

We accept American Express, AMOCO, Carte Blanche, Diners Club, Discover, MasterCard, and Visa.

Data Ports

Data ports are available in all rooms and are located on the telephone. Telephone extension cables are available at the front desk if needed.

Emergency...

In the event of an emergency, medical or otherwise, please contact emergency services or the front desk for immediate attention

Forget Something?

If you forgot to pack your toothbrush, toothpaste, razor, shaving cream, comb, sanitary napkins and sewing kits, please contact the front desk staff for a complimentary replacement.

Ice Machines

Ice is conveniently located on each floor. (Please refer to the property layout for locations.)

Front Desk And Switchboard.

Dial "0" The front desk is open 24 hours a day.



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In-Room Features

For your convenience we have provided within your guest room a television with remote control, iron and ironing board, coffee maker, hair dryer, and clock radio. If you have any questions regarding the operation of these items, or with your heating and air conditioning unit, please the front desk for instructions. To control your in-room climate just set the thermostat to a comfortable temperature, 72 degrees is recommended.

Laundry Services

Dial "0" Coin-operated washers and dryers are available on each floor.
(Please refer to property layout.)

Lost & Found

Dial "0" Please contact the front desk for articles that have been either lost or found

Luggage Storage

Dial "0" Luggage storage is available in the lobby from 7:00 am to 12:00 pm. Please contact the front desk for assistance.

Internet Access

There is no charge to access internet. Wireless high speed internet access is available in each room and in some public areas. To connect your device; Turn on your device, connect your wireless adapter to the strongest SSID, launch your browser, accept the terms of service and access the internet. Questions or problems getting set up or connected? Call United Solutions help desk at 1-800-574-6381.
Our property number is 05517.

Locksmith

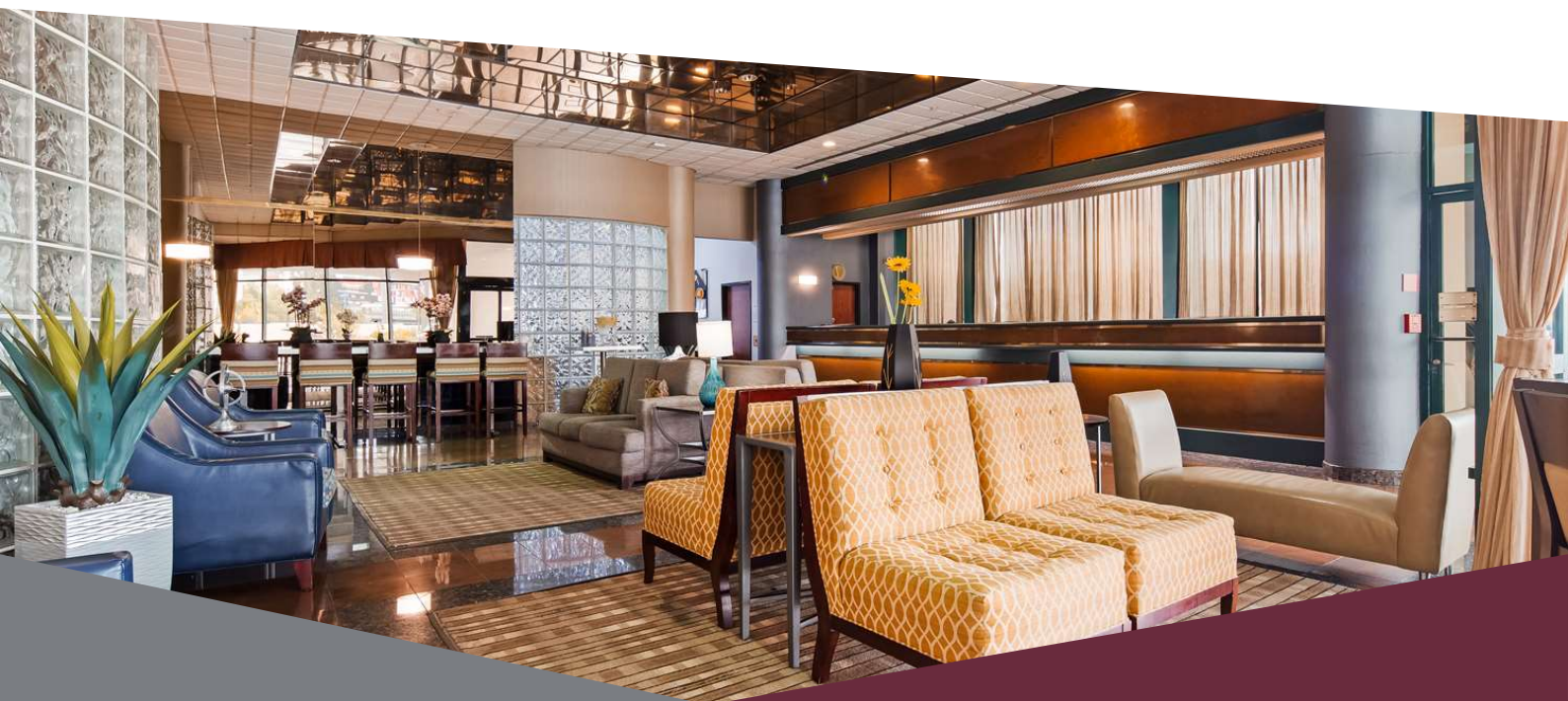
Dial "0" Please contact the front desk for the location and phone number of an area lock smith.

Luggage Assistance

Luggage assistance is available from 7:00 am to 12:00 pm or schedule with the front desk.

Mail & Messages

Dial "77" or "0" The flashing light on your telephone signals a message or mail, please contact the front desk



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GUEST SERVICES

Mail & Packages (Outgoing)

Available couriers are UPS, FedEx, and USPS

Pets

Sorry, no pets allowed in the hotel. ADA service animals are welcomed.

Smoking Policy

Our hotel is now 100% non-smoking. A room recovery fee of \$250 will be charged for smoking in the room.

Safe Deposit Box

Each room has a Safe Deposit Box and guest can use it for their convenience. No Boxes at the FD

Taxi Service

Dial "0" The front desk will summon taxis on request for future specified times. (Please refer to the "Transportation" page.)

Wake-Up Call & Weather Forecast Time & Temperature

Dial "0"

Postage Stamps

Postage stamps are available at the front desk

Sightseeing Tours

Tours depart daily from our lobby. Contact front desk for details. The directions to the attractions are available at the front desk

Swimming & Spa Pool Area (Jacuzzi)

Our indoor pool is open from 9:00 am to 9:00 pm all year round. No lifeguard is on duty. Parent(s) must be present at all times when children are in the pool and spa area. No glass bottles in pool and spa area. Located on second floor.

Travelers With Disabilities

This hotel is committed to providing accessible facilities for travelers with disabilities. If you encounter barriers during your stay, please contact the manager on duty. If in the future you require an accessible room, you can assist us in meeting your needs by making advance reservations and requesting an accessible room and letting the agent know your individual needs

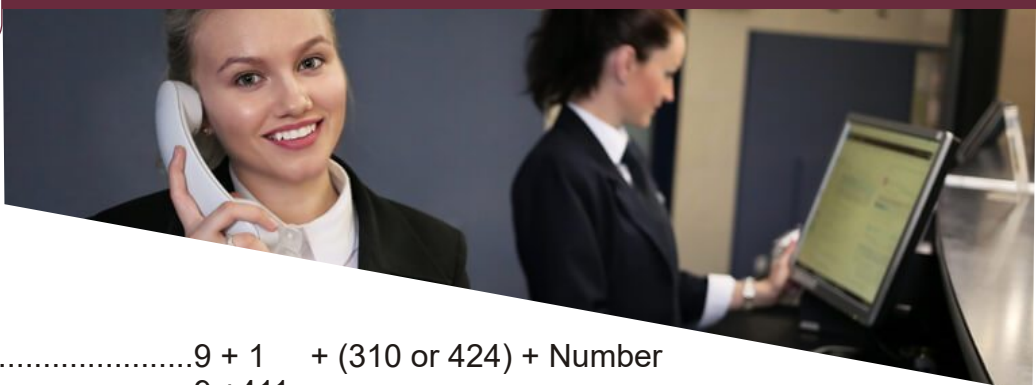


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Dialing Instructions

Local Calls	9 + 1	+ (310 or 424) + Number
Local Information.....	9 + 411	
Long Distance Information.....	9 + 1	+ (AC) + 555-1212
Long Distance Calls (Charge to Room).....	9 + 1	+ (AC) + Number
Operator-Assisted (Local).....	9 + 0	+ (AC) + Number
Operator-Assisted(Long Distance).....	9 + 00	+ (AC) + Number Credit
Cards/Collect Calls	9 + 00	+ Area Code + Number International
Calls.....	9 + 011	+ Country Code + City Code + Number Toll Free
Numbers.....	9 + 1	+ (800/888/877/866) + Number Room-to-Room
Calls.....		Front desk transfer

Our Long-Distance Carrier is _____ Complaints for

_____ may be directed to: 1-XXX-XXX-XXXX.

Local, Long Distance, or International call s will be billed to your account only if the called party answers.

You may obtain free rate information at any time by dialing _____ + 00 and asking the Operator for the rates of an Operator Assisted Call. You have the right to reach other long-distance carriers from this telephone and you may do so by dialing the access code provided by that carrier. Local service is also provided by _____
























































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TV Channels

2 CBS		45 FXNS	
4 NBC		46 FXWHD	
5 CW		47 PRIME	
7 ABC		48 FX	
9 KCAL		49 GOLF	
11 FOX		50 HLN	
13 KCOP		51 HGTV	
18 LA18		52 HISTORY	
19 UNIVISION		53 LIFE	
20 UNIMAS		54 MSNBC	
21 PBS		55 MTV	
22 TELEMUNDO		56 NAT GEO	
23 CSPAN		57 NICK	
24 AE		58 SCI	
25 FREEFORM		59 FSI	
26 AMC		60 SYFY	
27 ANPL		61 TBS	
28 BBC		62 TLC	
29 BET		63 TNT	
30 BLOOM		64 TRAVEL	
31 BRAVO		65 USA	
32 CNBC		66 NBCSN	
33 TOON		67 WEATHER	
34 CNN		68 NFL- NET	
35 COMEDY		69 SPEC-SN	
36 DISCOVERY		70 SP-NEWS	
37 DISNEY		71 PAC12	
38 E		72 SP- SNLA	
39 ESPN		73 TRU-TV	
40 ESPN2		78 SHOWTIME	
41 ESPNC		79 SHOWTIME 2	
42 ESPN N			
43 ESPN U			
44 FOOD			

Channel listing is subject to change. Contact the front desk for current listings.



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Airports

Bob Hope Airport(BUR)..... 800-395-9287
2627 Hollywood Way, Burbank

Los Angeles Int'l Airport(LAX).....310-646-5252
1 World Way, LA

Ontario Int'l Airport(ONT).....866-456-3900
Ontario

Palmdale Regional Airport (PMD) 661-266-7602
39516 N 25thSt.

Van Nuys (VNY)..... 818-785-8838
16461 Sherman Way, Van Nuys

Airlines (Continued)

Thai Air.....800-426-5204

United Airlines800-864-8331

V Australia..... 800-444-0260

Virgin America.....877-359-8474

Virgin Atlantic800-821-5438

WestJet.....888-937-8538

Airlines

Up-to-date Airline information.

Listen to 530 AM Radio or call (310) 646-5252 (LAX)

Aero Mexico.....800-237-6639

AirCanada.....888-247-2262

Air China800-882-8122

Air India800-223-7776

Air New Zealand800-262-1234

Air Pacific.....800-227-4446

Air Tahiti Nui877-824-4846

Alaska.....800-252-7522

American/Eagle.....800-433-7300

Asiana.....800-227-4262

Air France800-237-2747

British Airways.....800-247-9297

Cathay Pacific800-233-2742

China.....800-227-5118

Delta.....800-221-1212

El Al Israel800-223-6700

Emirates.....800-777-3999

EVA Air.....800-695-1189

Hawaiian800-367-5320

Japan Air.....800-525-3663

Korean Air.....800-438-5000

LAN Chile.....800-735-5526

Lufthansa800-645-3880

Malaysia800-552-9264

North West/KLM.....866-434-0320

Philippine800-435-9725

Qantas.....800-227-4500

Singapore800-742-3333

South West.....800-435-9792

Swiss Int'l877-359-7947



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Bus

Bus - MTA - LAX 800-266-6883
 Greyhound Bus..... 800-231-2222

Limousine

Chauffeured Services310-665-5100

Rent-A-Car

Alamo/National.....310-649-2242
 9020 Aviation Blvd
 Avis.....310-646-5600
 9217 Airport Blvd
 Budget310-645-4500
 9775 Airport Blvd
 Dollar866-434-2226
 5630 Arbor Vitae
 Enterprise310-649-5400
 8734 Bellanca Ave
 Hertz310-568-3400
 9000 Airport Blvd
 Thrifty.....310-645-1881
 5440 W Century Blvd

Ferries

Catalina - Ferries.....310-519-1212

Helicopter

LA Helicopters.....562-377-0396

Shuttle

Super Shuttle800-862-7771
 Prime Time 800-262-7433
 Wheelchair Access-Van800-659-1972

Taxi

Checker's Cab.....800-300-5007
 United Independent Cab..... 800-290-5600
 LA Yellow Cab 213-800-1000

Train

Amtrak Station800-872-7245
 Metro Link..... 800-371-5465
 Metro Rail.....800-266-6883



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Upon Arrival

Please refer to the back of your guestroom door to locate fire exits and staircases. Please find alarm pull stations and fire extinguishers on your floor. Please find the "OFF" switch on your air conditioner. In case of fire, turning the air conditioner off will prevent smoke from being drawn into your room.



Smoke

If your room is filled with smoke, fold a wet towel into a triangle and tie it over your nose and mouth. Get on your hands and knees (or stomach) and crawl to the door. Feel the knob; if hot, do not open. If cool, open slowly. Take your room key. If the hallway is filled with smoke, stay next to the wall and count the doors as you crawl to the exit staircase. Walk down the exit staircase. If the staircase begins to fill with smoke, return to your room.



Earthquake

Please stay calm. Do not light matches or cigarette lighters. Stay away from windows and mirrors. Take cover under table or desk to protect yourself from falling objects. Do not run outside. Do not use elevators. When leaving your room, please make sure you are wearing sturdy shoes. If possible, take valuables and any medications you may need with you. Do not use telephones, except in extreme emergencies. Do not touch any broken or fallen wires. If exit doors cannot be accessed, please wait for rescue team. Be prepared for additional earthquake "after shocks".



In Case of Fire

- Stay calm.
- Pull the nearest fire alarm.
- If possible, close doors around the fire area.
- Phone the operator.
- Exit from the building (if at all possible).
- Take your room key with you.



If You Cannot Leave Your Room

- Dial "0." If unavailable, call the Fire Department "911."
- Shut off air conditioner.
- Wedge a wet cloth under the door and around the doors and vents.
- Remove drapes from windows.
- Check to see if there is smoke outside the window; if there is no smoke outside and the window may be opened, hang a sheet or light colored material outside. This will signal your location, letting fire fighters know that the room is still occupied. Keep part of the sheet inside the window, wet with water.
- Fill the bath tub or sink with cold water for fire fighting. Use ice bucket or other container to keep water available to quickly moisten the wet cloths that are keeping the smoke out.
- Do not break the window, do not jump.
- Stay low and continue firefighting until help arrives.



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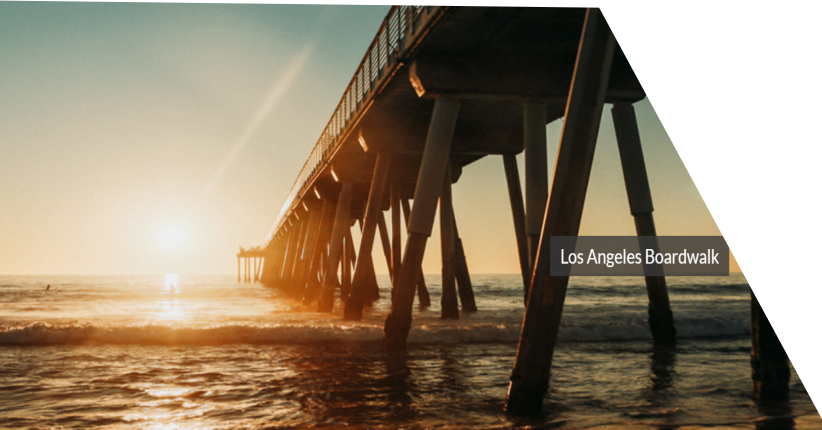
Security Procedures Double Locks And Latches

For additional security, utilize the deadbolt lock provided on your door upon entering. This will prevent the door from being opened by a regular room key. As an additional precaution, please secure the safety latch



Keys

Please safeguard your key. Be sure to leave it with the front desk upon your departure. Do not leave your key in your room or in the door. Do not give your key to others.



Los Angeles Boardwalk



Santa Monica Pier

Admittance

Do not admit persons to your room without first making identification. If there is any doubt about the person's identity, please contact the front desk



Travel Tips

- Ziplock bags are useful for packing in your luggage. They will contain liquids, provide storage for damp or wet bathing suits, and the air pockets keep clothes from shifting or wrinkling. Use large clothing bags from the dry cleaners to separate items of clothing.
- When space is a premium, pack a sweatsuit or jogging suit instead of a bathrobe. You will get double-duty from one; comfortable lounging in the room, and the ability to step into the hall for ice, etc.
- Closing the bathroom door of your hotel room will help keep the morning's noise to a minimum, as most of the sounds carry through the air / plumbing systems.
- If you feel you might have someone following you, step up to the nearest door—knock and announce that you have forgotten your key. If someone answers the door, explain what you have done. If no one answers, it will still serve the purpose of confusing and alarming the possible follower.



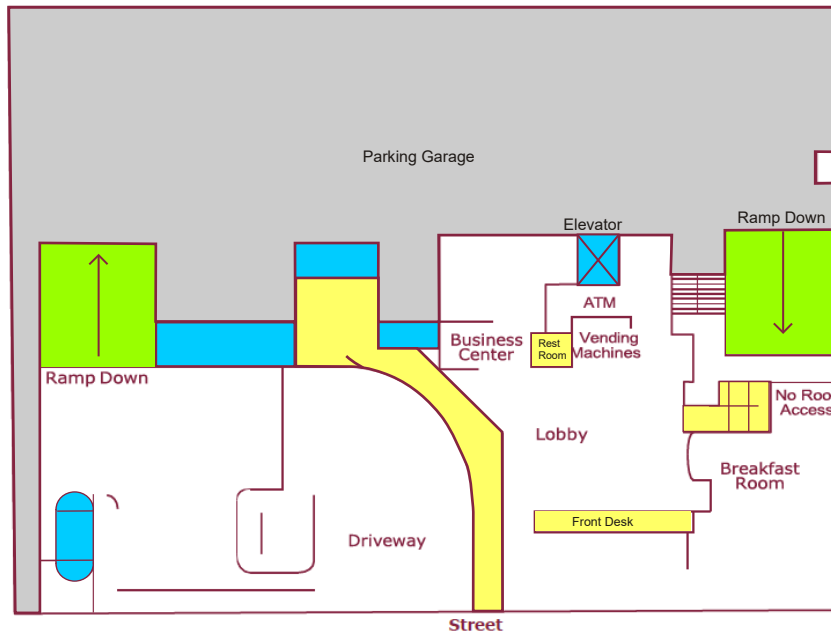
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First Floor



Second, Third and Fourth Floors



Best Western Plus Suites Hotel

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****Food Delivery To Your Room**

Arby's Roast Beef	310-645-8626	Island's Restaurant	310-670-8580
Baskin Robbins	310-674-3131	Jack in the Box	310-337-0864 / 310-419-8153
Benihana	310-260-1423	Kabuki Restaurant	310-641-5524
Bilal Cuisine (Indian)	310-641-4435	La Fonda of Inglewood	310-419-7596
Buggy Whip	310-45-7131	Louisiana Fried Chicken	310-673-0392
Café Cancun (Mexican)	310-645-1038	Mandarin Dish	310-670-2039
California Pizza Kitchen	310-301-1563	McCormicks & Schmiks	310-859-0434
Carl's Jr.	310-672-2742	Mariscos Moni	310-419-3067
Casa Gamino*	310-671-7661	Natalis Thai	310-202-7003
Chart House	310-822-4144	New Millenium Pizza	310-672-1710
Cheese Cake Factory	310-306-3344	Norma's Restaurant	310-673-1402
Chilli's	310-674-2505	**Papa John's Pizza	310-412-7400
Chuck E Cheese's	310-337-0497	Paul Martin's American Grill	310-643-9300
Cold Stone Creamery	310-671-1010	PF Chang's China Bistro	310-854-6467
Del Taco	310-677-7884	Pizza Hut	310-674-7400
Denny's Restaurant	323-776-4888	Pizzarito	310-823-7333
Derrick's Jamaican Cuisine	310-641-7572	Pollo Campero	310-671-1047
Dinah's Family Restaurant	310-645-0456	Quizno's Classic Subs	310-338-8703
Domino's Pizza	310-673-9090	Rally's Hamburgers	310-677-8272
Don Amigo	310-673-7600	Shakey's Pizza	310-390-3315
El Pollo Loco	310-645-2654	Shanghai Red's	310-823-4522
El Torito	310-823-8941	Sizzlers	310-398-6111
**Flow er Drum (Chinese)	310-672-8882	Starbucks Coffee	424-500-0151
George Petrelli's Steak	310-397-1438	TGI Friday's	310-337-1143
**Hank's Pizza	310-679-2222	Thai Dishes	310-342-0046
In-N-Out Burger	800-786-1000	Tottino Pizza & Italian	310-671-7969
IHOP	310-410-4457		

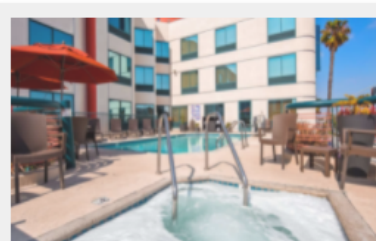
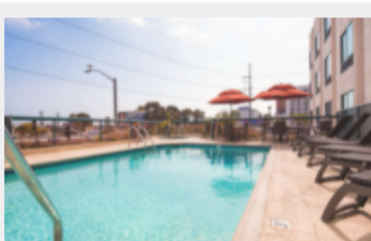
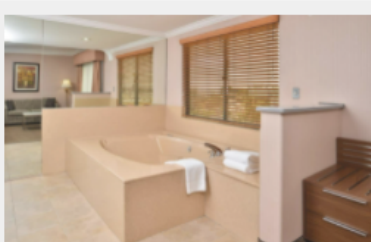
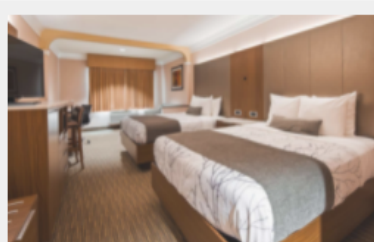
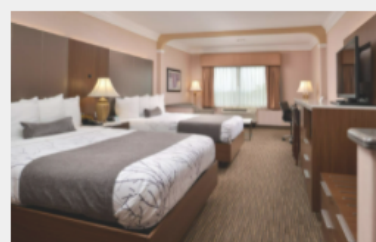
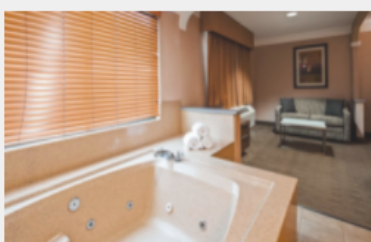
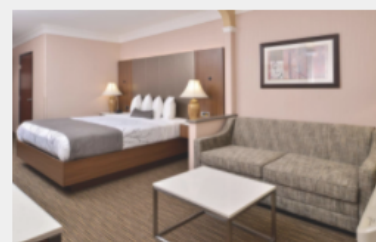
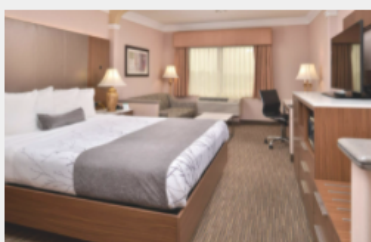


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